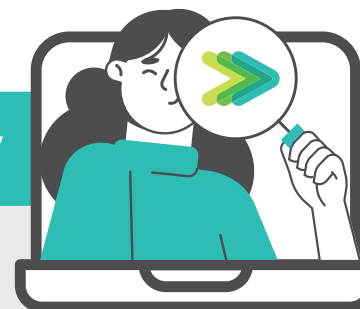


# What Became of the Claim?

## Cyber Story



### Cyber Liability Insurance



#### The Event

A professional services firm experienced a cyberattack when a virus infection spread through its network, encrypting data and demanding a ransom. Despite initial attempts by the firm's IT service provider to resolve the issue, the infection persisted, forcing the company to wipe and reinstall all computers.



#### The Impact

The incident resulted in significant financial losses for the firm, including over \$50k in data restoration, forensic fees, and lost revenue due to business interruption. This highlights the critical importance of robust cybersecurity measures and comprehensive insurance coverage.



#### The Solution

Delta responded to the incident through an initial triage, followed by the appointment of a forensic firm that guided the insured on the steps needed to resolve the incident. Delta's cybersecurity cover kicked into action, appointing experts to investigate and decrypt data.



#### The Outcome

The forensic firm was fortunately able to decrypt the corrupted files, and with data quickly restored, the insured avoided the need to pay the ransom. The client received a forensic report containing recommendations to harden the insured's network to prevent future similar events. The right coverage provided critical safety nets and improved protection for the future.



### Why is the claim interesting?

The claim showcases a noteworthy benefit or outcomes for the insured.

