



# Delta Personal and Household Cyber Protection Insurance

## HOW TO ACCESS YOUR FREE IT CONSULTATION SERVICE

---

### 1. Find your Personal Cyber policy ID

You can locate this in your Personal Cyber dashboard ([dashboard.deltainsurance.co.nz](https://dashboard.deltainsurance.co.nz)) in the 'My Benefits' section.

---

### 2. Book a time with a technician

Call the Geeks on Wheels hotline on **0800 424 335** between **8am–6pm Mon-Fri** and **9am–4pm on Saturday**. Tell them your Personal Cyber policy ID and they will book a consult with one of their technicians at a time that suits you.

---

### 3. Technician session

A Geeks on Wheels technician will ring you at the arranged time, assess your IT setup, perform multiple checks and, if required, provide remote assistance on your device.

Once completed, the technician will provide you with an IT security rating, including your system's vulnerability to a cyber-attack or data loss, and make recommendations on best practice for staying safe and secure online.

To ensure you are protected and in the best position to avoid a cyber-attack, your session with the Geeks on Wheels technician will cover:

#### Device assessment

Regardless of the types of **devices** you have, we will check as a minimum:

- > Device is up to date and still supported
- > Device's operating system is up to date
- > Backup is functioning with cloud storage
- > Software firewall is configured
- > Anti-malware software present
- > Ad-blocker present
- > Use of a password manager

#### Network assessment

Ensuring your **network** security is essential. We will check:

- > You are not using a default Wi-Fi password
- > Your router password has been changed
- > All devices which are connected to your network
- > Your router firewall is configured correctly
- > There are no obvious vulnerable access points into your system
- > Your network speed is operating correctly